Welcoming Visitors Back to the Phelps-Hatheway House & Garden

Connecticut Landmarks is looking forward to welcoming you to our historic properties again! All indoor tours will be scheduled by advance reservation only; you must book a tour at least 7 days in advance by calling the Phelps-Hatheway House and Garden at (860) 668-0055. Walk-in visitors will not be granted admission for tours until further notice.

What to Expect

All visitors will be required to wear a mask while on-site, both indoors and outdoors, and maintain 6 feet of distance between their group and others at all times. In most cases, tours will be restricted to members of one household only. A maximum of 4 people in each group may tour the property at once.

If you or anyone in your household is experiencing any of the following symptoms, you should stay home:

- Fever over 100.4°F (38°C) or chills
- Cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea

If you or anyone in your household is experiencing symptoms, we will be happy to reschedule your tour. Please contact the site directly as soon as possible to find a new time to visit 14 days after you have experienced symptoms or are exposed to anyone who may be. Should you be unable to reschedule, we will gratefully issue a donation receipt to you by email, upon request.

Upon arrival, please call (860) 668-0055 before exiting your vehicle to check in with staff. They will confirm your appointment and ask you a series of questions to ensure it is safe for your tour to take place. Please leave large bags locked in your vehicle as storage is not available at our historic properties. Once checked in, please put on your mask and follow the museum staff's instructions on where to meet to begin your tour.

Visitors must also comply with Executive Order No. 7III, which requires that anyone traveling into Connecticut from a state that has a new daily positive test rate higher than 10 per 100,000 residents or a state with a 10% or higher positivity rate over a 7-day rolling average self-quarantine for a 14-day period from the time of last contact within the identified state. For more information, please see the state's website.

If visitors cannot wear a mask or maintain appropriate distance from people outside of their households, CTL reserves the right to refuse entry and reschedule visitors for a time when they will be better able to comply with requirements.
CTL staff will be maintaining social distance and wearing masks on site. We have also increased the frequency of cleaning procedures in all restrooms and shared workspaces using CDC-recommended cleaning products. Staff are monitoring their health and will remain home if they or anyone in their household is experiencing symptoms of Coronavirus.

**Changes to Tour**

The tour experience at our historic sites will be adjusted in order to ensure the safety of our visitors, staff, and collections during the Coronavirus pandemic. To reduce crowding, some spaces in our houses will be off limits, and some objects will be removed from display. Tours may be restricted to the first floors of our historic structures to reduce contact with surfaces and avoid extreme heat indoors. Interactive elements will not be available and visitors will not be able to sit or lean during the tour. Please confirm changes to tour experiences with museum staff at the time of booking.

Because our historic houses do not have climate control, we expect that the houses will be quite warm throughout the summer months. In case of extreme heat, CTL may have to reschedule your tour. We will notify you by email and phone call at the contact information provided during registration at least an hour before your tour if we need to reschedule.

Due to the changes required in the tour format, we will be providing a special adult admission price of $10 through September 30, 2020, with the possibility of extension. Children under 18 will be welcomed at the regular admission price of $5. As always, members of Connecticut Landmarks receive free admission to all of our properties, though advance reservations are required at this time. To become a member, visit [ctlandmarks.org/memberships](http://ctlandmarks.org/memberships). No other discounts will be accepted at this time.

Public programs such as book talks and lectures will continue in a format that allows for social distancing. Masks are required during public programs. Tickets must be reserved in advance. CTL will also livestream public programs whenever possible so people who may not be comfortable attending an in-person event can still participate. Please stay tuned for updates on our website and social media channels.

**Ready to Reserve Your Tour?**

Tours can be booked in advance at the Phelps-Hatheway House and Garden for each Saturday at 11 am, 12:30 pm, and 2 pm. All reservations must be paid in advance by credit or debit card in order to minimize contact between visitors and staff. Tours of the Phelps-Hatheway House and Garden cost $10 for each adult on a tour, and $5 for each child under 18.

To book your tour of the Phelps-Hatheway House and Garden, please call (860) 668-0055 to speak to a representative who will collect your contact information and payment over the phone. If no one is available to speak to you when you call, please leave a message with your name, phone number, and the dates you are interested in a tour and someone will return your call as soon as possible. Reaching out via social media is not the best way to contact us to book tours; please call (860) 668-0055 to book.

Reservations for members of CTL are free at all of our sites, but must be made in advance. Learn more about membership and join today to support our preservation and interpretation work.

In extenuating circumstances, Connecticut Landmarks may have to temporarily close properties and reschedule tours. Representatives of CTL will reach out as soon as possible to reschedule visits. CTL will also gladly reschedule tours if any visitors or people in visitors’ households are experiencing symptoms of COVID-19 as outlined above.

The information here is based on the guidelines of the CDC and the state of Connecticut, and may change at any time. Please reach out to the site you’re touring for the latest information.